

Lean Thinking & Practice

Public Course

Lean is a way of thinking about creating needed value with fewer resources and less waste.
Lean is a practice consisting of continuous experimentation to achieve perfect value with zero waste. Lean thinking and practice occur together.

Relogica, partnering with Lean Enterprise Institute (LEI), opens public course on Lean Thinking & Practice at Jakarta, 21-22 Nov 2024



Purpose: The primary purpose and the first step in lean thought process is to correctly specify the value that the customer seeks, cost-effectively solve the customer's problems, so the organization can prosper.

Process: Focus on the process (value stream) used to achieve this objective. This is generally the combined result of three processes: product and process development, fulfillment from order to delivery, and support of the product and the customer through the product's useful life. These primary processes are made possible by many secondary, support processes inside the organization and upstream.

People: After identifying the primary and support processes needed to create value for the customer, make someone responsible for each value stream. This value-stream manager must engage and align the efforts of everyone touching each value stream to move it steadily toward the customer while elevating performance from its current state to an ever-better future state.

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In partnership with


Lean Enterprise Institute
lean.org

Making things better by advancing lean thinking and practice

Lean thinking always starts with the customer. What does the customer value? What problem does the customer need to solve?

Lean practice begins with the work, the actions that directly and indirectly create value for the customer, and the people doing that work. Through ongoing experimentation, workers and managers learn by innovating in their work for increasingly better quality and flow, less time and effort, and lower cost. An organization characterized by lean practice is highly adaptive to its ever-changing environment because of the systematic and continuous learning engendered by lean thinking and practice



Training Instructor
Mark Reich

Senior Coach and Chief Engineer, Strategy
Lean Enterprise Institute

During his extensive career, Mark has led lean transformations and coached executives in various companies and business sectors. Clients include GE Appliances and Ingersoll Rand (manufacturers); Michigan Medicine and Mt. Sinai (healthcare systems); Turner Construction; Kroger (retail); Legal Seafood (hospitality); and Microsoft (software).

As LEI's chief engineer, strategy, Mark leads the development of new learning experiences that enhance executives' lean knowledge and capabilities while advancing the lean thinking and practice body of knowledge. Through this work and coaching, he helps executives acquire the mindset and adopt the behaviors that help them more effectively, and respectfully, lead people to achieve organizational objectives.

Lean Enterprise

A lean enterprise is organized to keep understanding the customer and their context, i.e., specifying value and looking for better ways to provide it:

- through product and process development,
- during fulfillment from order through production to delivery, and
- through the product's and/or service's use cycle from delivery through maintenance and upgrades to recycling.

Lean Transformation Framework

Lean enterprises, both ongoing firms and startups, endlessly address fundamental questions of purpose, process, and people:

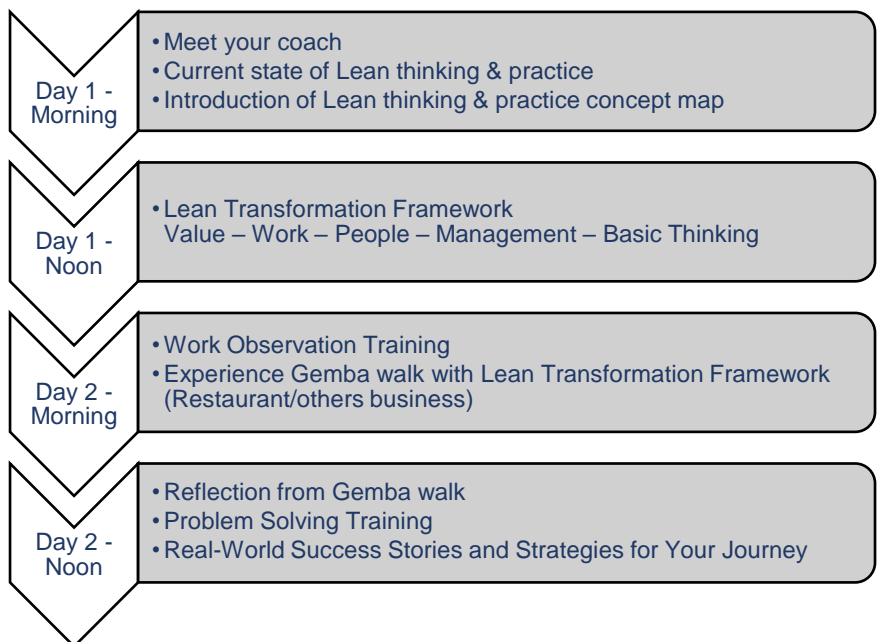
1. What is the value-driven purpose? Or what is the problem to solve?
2. What is the work to be done (to solve the problem)?
3. What capabilities are required (to do the work to solve the problem)?
4. What management system, operating system and leadership behaviors, is required?
5. What basic thinking, including mindsets and assumptions, are required by the organization as a purpose-driven socio-technical system?

Lean thinking has a moral compass: respect for the humanity of customers, employees, suppliers, investors, and our communities with the belief that all can and will be better off through lean practices.

Lean is not dogmatic. It's not a rigid, unchanging set of beliefs and methods. Instead, it progresses in the context of specific situations. There is no endpoint as long as value is imperfectly created, and waste exists.

See the video: <https://youtu.be/8EXS9wR0VRc>

Course Outline



For further information please contact us at
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Lean Thinking & Practice Public Course 2024

Dates, Time, Location, Cost, and Registration

Course Date	: 21 – 22 November 2024
Course Venue	: To be announced, Jakarta
Course Date	: 09:00 am – 16:00 pm Daily
Cost	: Rp 10,000,000 (include PPN).
Dress	: Business casual.

Registration

Please register the following delegates for the two-days LEI Lean Thinking & Practice public course:

1. Name : Title : email :
2. Name : Title : email :
3. Name : Title : email :
4. Name : Title : email :
5. Name : Title : email :

Delegates Administrator:

- Your Name :
Your Title :
Your email :
Company Name :
Address :
Phone :

Please return this form (completed) to: courses@relogica.com, kindly indicate in the subject line "Lean Thinking Course 2024".

Payment

Confirmation of your attendance will be issued upon receipt of payment.

Please transfer payment to the account below and please send us the proof of transfer to email courses@relogica.com

Bank Central Asia (BCA)

Cabang Setiabudi Plaza
Account number : 7660123321 (IDR)
Account name : PT Relogica Indonesia

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